

Register for JeffConnect Using a Computer



**Jefferson
Health®**

HOME OF SIDNEY KIMMEL MEDICAL COLLEGE

This example shows registration using the Google Chrome Browser.

JeffConnect will email you a link to connect to your appointment.

- **Step 1:** Open your email, and find our message from noreply@teladoc.com

- **Step 2:** Click the blue link [Click Here](#) to join the visit.

A Jefferson Health JeffConnect Video Visit Is Scheduled For You Inbox x



JeffConnect <no-reply@teladoc.com>

10:16 AM (0 minutes ago)



to me ▾

JeffConnect™

Testing,

A video visit has been scheduled for you.

A JeffConnect video visit has been scheduled for you to see Telehealth Provider on:

Date: 7/31/2020

Time: 10:30 AM (EDT)

To connect to the visit, please [Click here](#).

This link should not be shared with others, it is unique to you. Please disregard this email if you are not the intended recipient.

Call your doctor's office as soon as possible if you need to Cancel or Reschedule.

Confirm

For questions, please call us at 215-955-7975, press 4 for "Telehealth".
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- **Step 3: Choose a User name and Password. Click CONTINUE.**

Please provide a user name and password

User name
testpatient@gmailtest.com

Password

Confirm password

I certify that I have read and understand the [Terms and Conditions](#) and [Privacy Policy](#)

CONTINUE

- **Step 4: Select two Security questions.**

Please select security questions

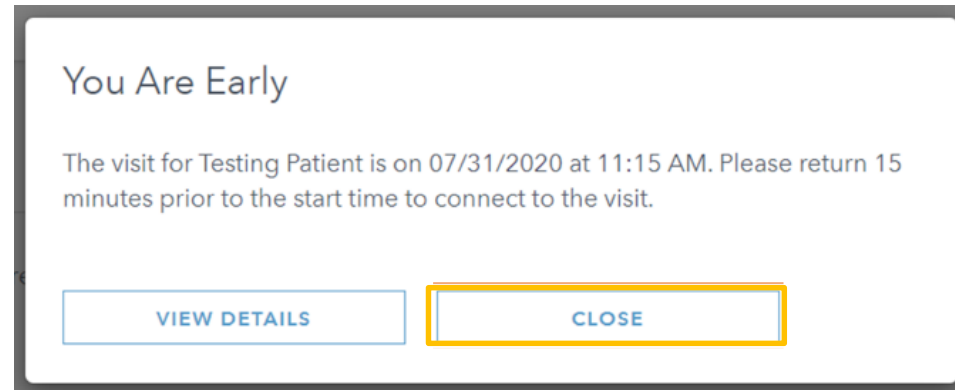
If you ever need to reset your password, we will need to ask you a couple of simple questions.

Question 1
Select question...

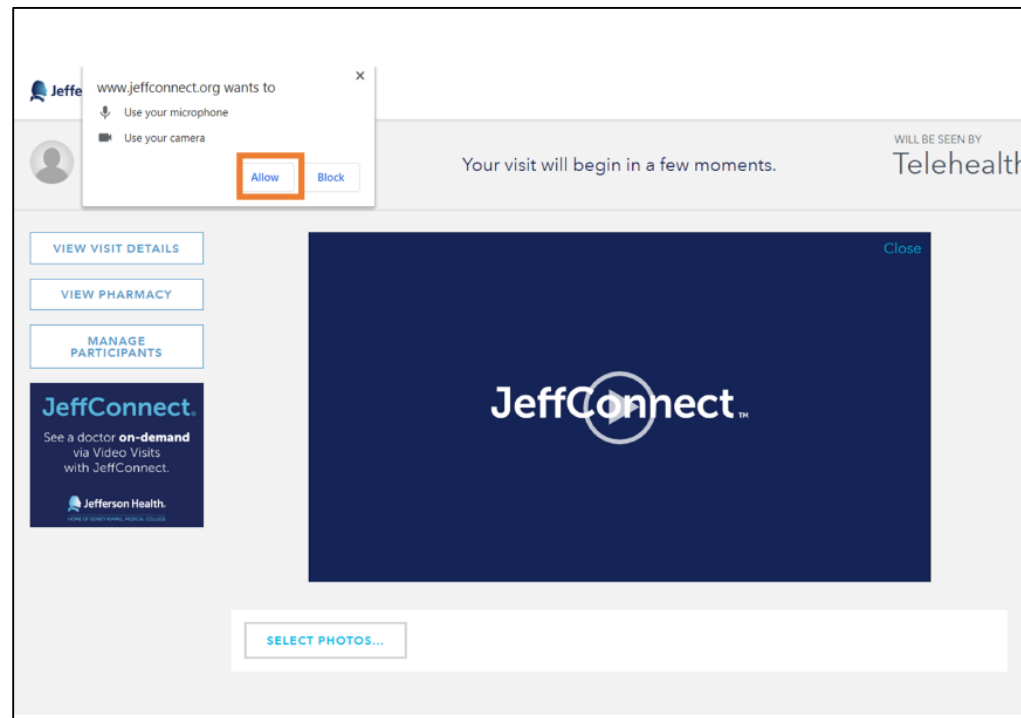
Question 2
Select question...

CONTINUE

- **Step 5:** You will be brought into the virtual exam room, if you are more than 15 minutes early, click **CLOSE** and join closer to the time of the visit.



- **Step 6:** If you are right on time, you will land directly in the virtual exam room.



If not using our E-mail link to register.

- **Step 1:** Go to:
<https://www.jeffconnect.com/>
- **Step 2:** Click **CREATE YOUR ACCOUNT** to begin registration.

JeffConnect

jeffconnect.com

Jefferson Health. | JeffConnect.

Log In

Username

Password

LOG IN

Forgot your username or password?

CREATE YOUR ACCOUNT

Powered by TELADOC

For questions, please call us at 215-955-7975, press 4 for "Telehealth".
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- **Step 3: Enter your information.**

Tell us about yourself.

First name

Last name

Date of birth

MM ▼ DD ▼ YYYY ▼

Email address

CONTINUE

- **Step 4: Choose a User Name and Password.** Your email will automatically become your email address, but you may edit the username.

Please provide a user name and password

User name

Password

Confirm password

I certify that I have read and understand the [Terms and Conditions](#) and [Privacy Policy](#)

CONTINUE

- **Step 5: Select two security questions.**

Please select security questions

If you ever need to reset your password, we will need to ask you a couple of simple questions.

Question 1

Select question...



Question 2

Select question...



CONTINUE

- **Step 6: You must now click Add Patient.**

Add Patient

Your account does not contain patients. In order to request a visit, a patient is required.

ADD PATIENT

- **Step 7:** Click ⊕ **Myself**, to complete your registration, or click ⊕ **Other** to add family members.

- **Step 8:** Select your gender.

Who is the patient?

⊕ Myself

⊕ Other

Tell us about yourself.

First name
Testing

Last name
Patienttt

Date of birth
01 02 1972

Gender
Select gender...

Email address (optional)
testpatient@gmailtest.com

CONTINUE

- **Step 9:** Please click **CONTINUE**, JeffConnect will match your email.

- **Step 10:** Select the option applicable to you. Click **ADD PATIENT**.
- Unless the patient has heard from their employer that they have a medical coverage agreement with JeffConnect, select the third option.
- Only people with specific employee medical plans associated with JeffConnect, such as Jefferson Health medical plans, should select the first option.

Email address already in use

The email address *testpatient@gmailtest.com* is already being used by another account.

Go back to change it or click continue to create an account using this email address.

BACK

CONTINUE

We need some more information.

How did you find out about JeffConnect?

- I have JeffConnect through my employer
- I have a JeffConnect Promo or Company Code
- I don't have any of those, I just want to sign up for JeffConnect

ADD PATIENT

Just a few more questions - almost there!

- **Step 11:** Enter your address.

- **Step 12:** Enter your phone number.

What is your primary address?

Address Line 1

Street address

Address Line 2 (optional)

Apartment, suite, unit, building, floor, etc.

City

State

Select state...

Zip

CONTINUE

How should we call you?

Home Phone Number (optional)

() -

Mobile Phone Number (optional)

CONTINUE

- **Step 13: Enter Height & Weight.**

What is your current height and weight?

Height (feet)
Please enter a height.

Height (inches)
Please enter a height.

Weight (lbs)
Please enter a weight.

[CONTINUE](#)

- **Step 14: Select Gender.**

What is your gender?

Male Female Other

[CONTINUE](#)

- **Step 15: Select your preferred language.**

What is your preferred language?

Language

English

[CONTINUE](#)

- **Step 16: Do you require Hearing Relay Service?**

Do you require a Hearing Impaired Relay Service?

Yes No

CONTINUE

- **Step 17: Enter your medical information. Click Change to answer each section.**

Please enter your medical history.

MEDICATIONS

[Change](#)

No medications

KNOWN ALLERGIES

[Change](#)

No known allergies

MEDICAL CONDITIONS

[Change](#)

No medical conditions

SOCIAL HISTORY

[Change](#)

Alcohol use (not answered)

Drug use (not answered)

Tobacco use (not answered)

Immunizations (not answered)

Recent out of the country travel (not answered)

CONTINUE

SKIP

- **Step 18:** Enter your Primary.

- **Step 19:** Enter your emergency contact information and click **FINISH**.

***Thank you for registering your
JeffConnect account!***

Who is your primary care physician?

- I do not have a primary care physician
- I do not wish to provide my primary care physician
- I will provide my primary care physician

CONTINUE

SKIP

Who should we contact in the case of emergencies?

First Name

Last Name

Phone Number

Contact's relationship to patient

Select relationship... 

FINISH



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Abington Hospital | Abington - Lansdale Hospital | Jefferson Bucks Hospital | Jefferson Cherry Hill Hospital
Jefferson Frankford Hospital | Jefferson Hospital for Neuroscience | Jefferson Methodist Hospital
Jefferson Stratford Hospital | Jefferson Torresdale Hospital | Jefferson Washington Township Hospital
Magee Rehabilitation Hospital | Physicians Care Surgical Hospital | Rothman Orthopaedic Specialty Hospital
Thomas Jefferson University Hospital