

Join your MyChart Video Visit with an Android Device

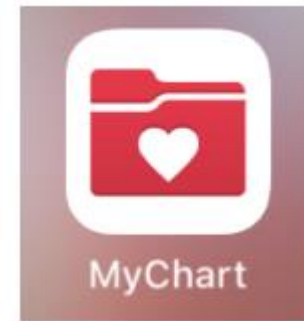


**Jefferson
Health®**

HOME OF SIDNEY KIMMEL MEDICAL COLLEGE



- **Step 1:** Open the **MyChart** app.

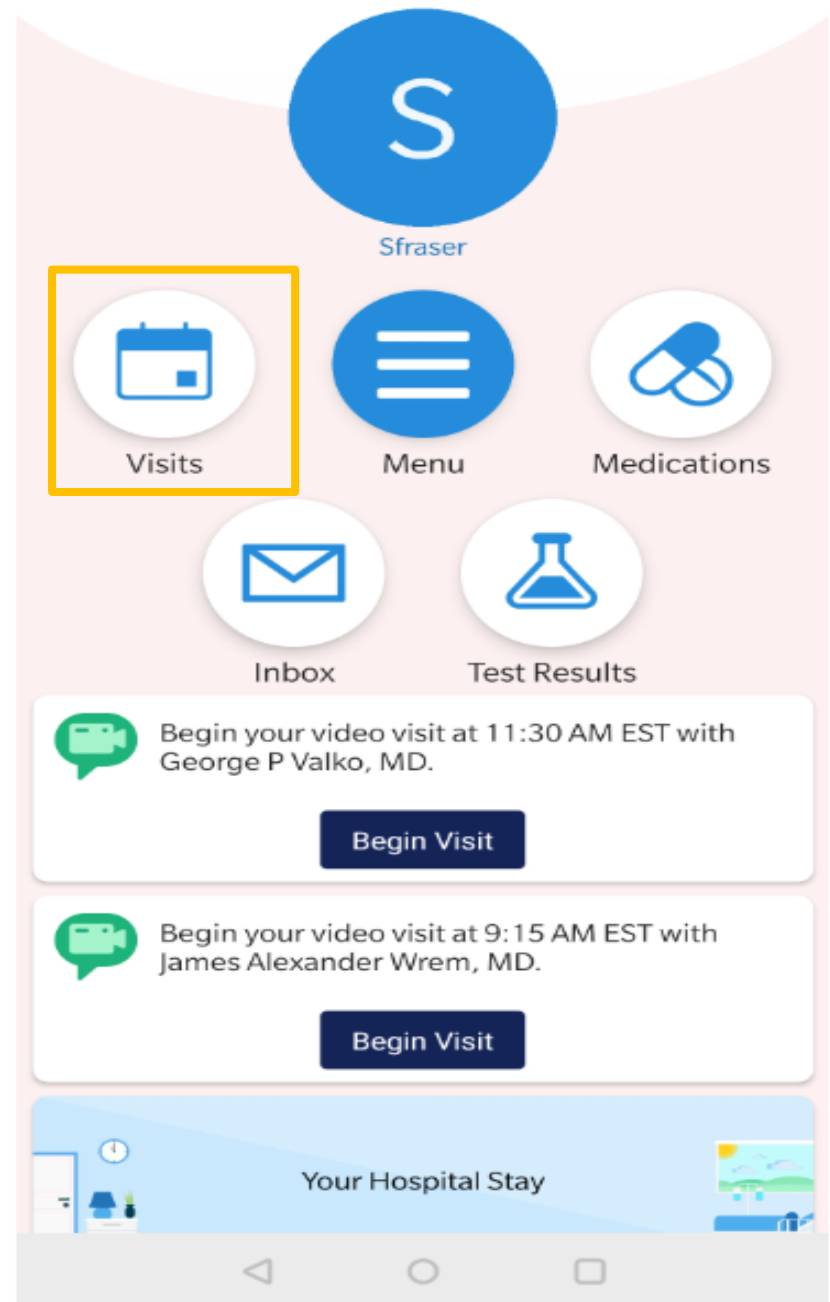


- **Step 2:** Enter your **Username** and **Password**.

The image shows the login screen of the Jefferson Health app. At the top, there are "Close" and "Login" buttons. Below them is the Jefferson Health logo and name. The main form area contains a username field with "Telemed.one" entered, a "Remember" checkbox, and a password field. A green "Log in" button is positioned below the password field. At the bottom, there is a link for "Forgot Password or Username?" and a "Use Face ID" option with a face icon.

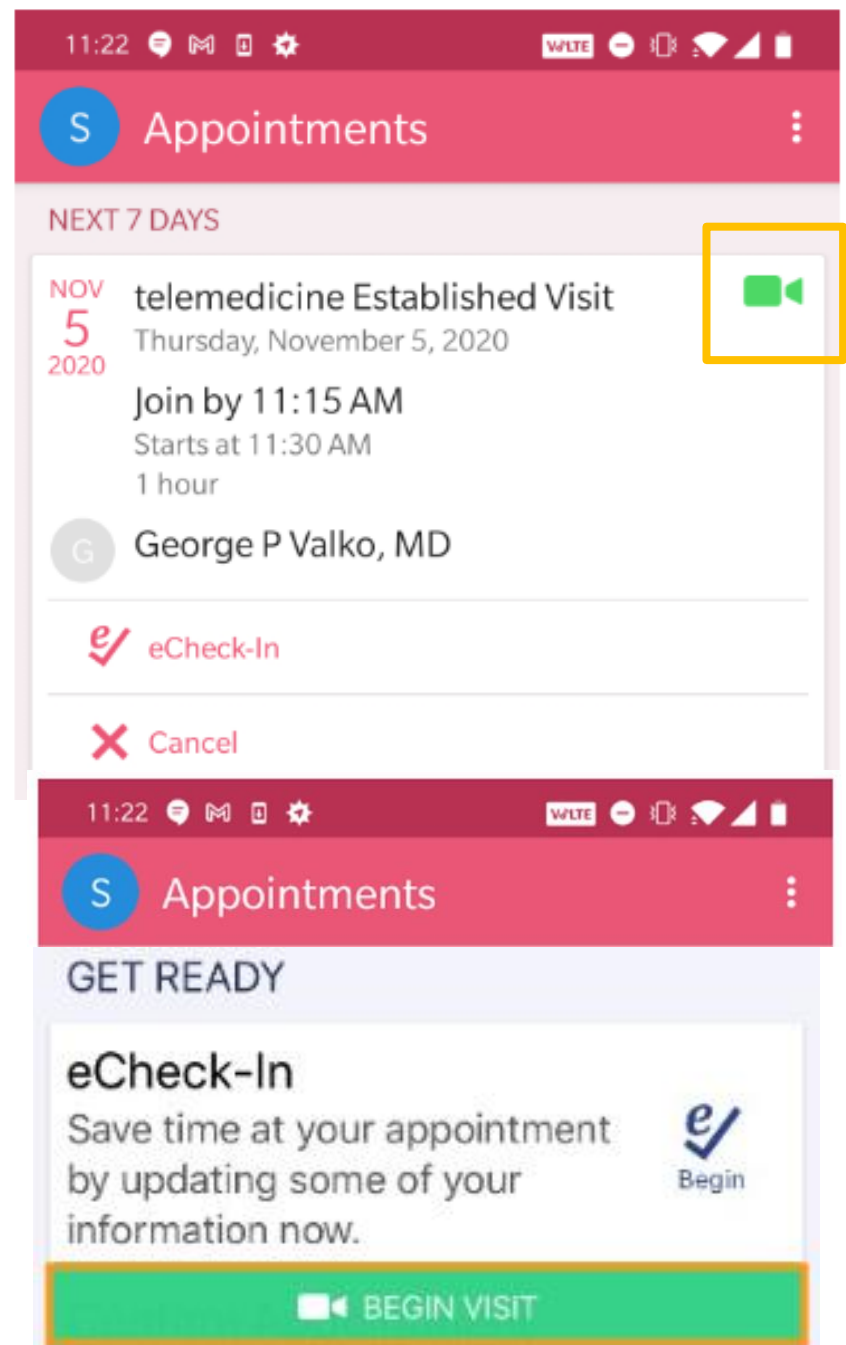
To Join your scheduled video visit:

- **Step 3:** On the Home screen, tap **Visits**.



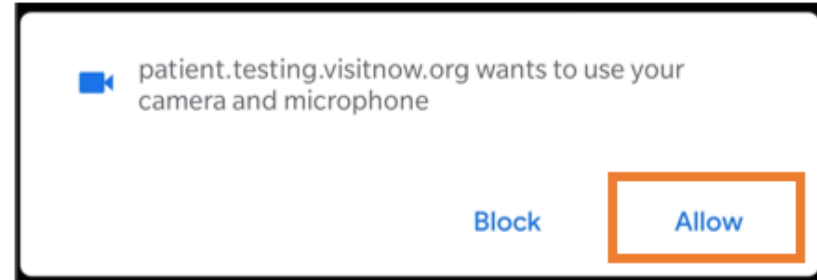
- **Step 4:** Tap the **green camera icon**. Accept any prompts to access your camera and microphone.
- **Step 5:** On the next screen, tap **BEGIN VISIT**.

You'll see yourself on the screen. Wait while the provider connects. If the app closes, check your internet connection and reopen your app.



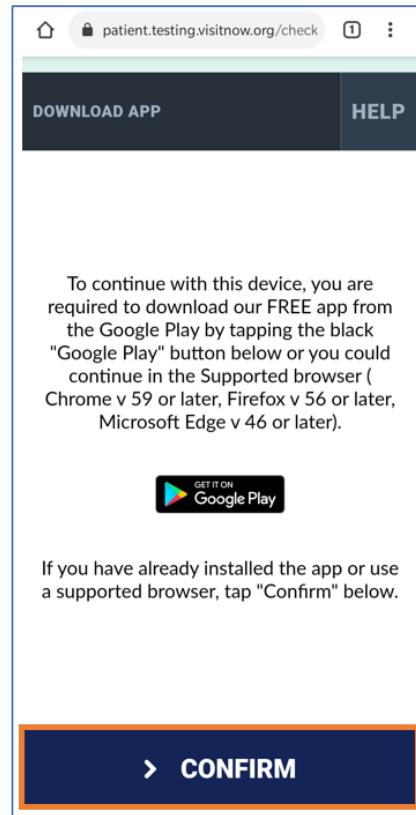
- **Step 6:** You'll be prompted to **ALLOW** access to your camera and mic.

- Press **ALLOW**.



- **Step 7:** You will now be asked to **CONFIRM** the visit.

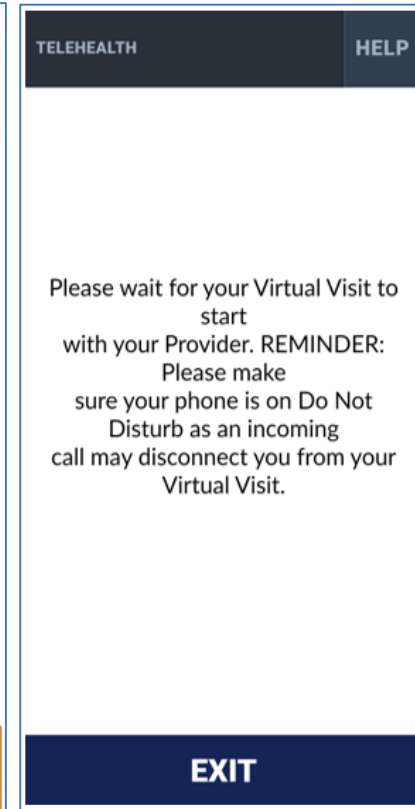
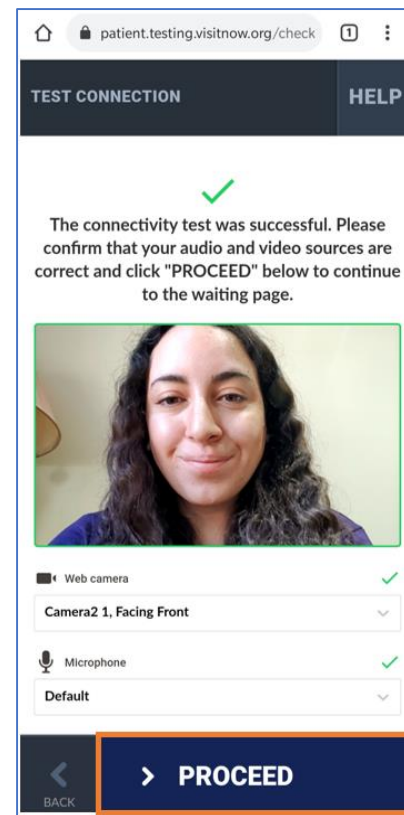
- Press **CONFIRM**.



- **Step 8:** Perform the connection test and press Proceed.

- **Step 9:** You will then be in the **Virtual Waiting Room**, pictured on the right.

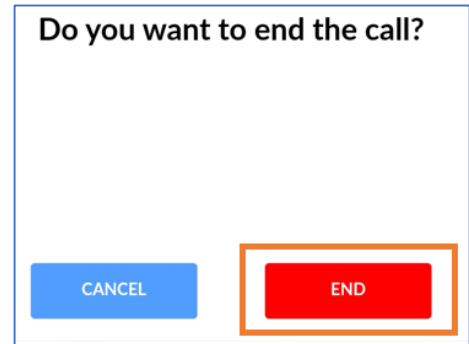
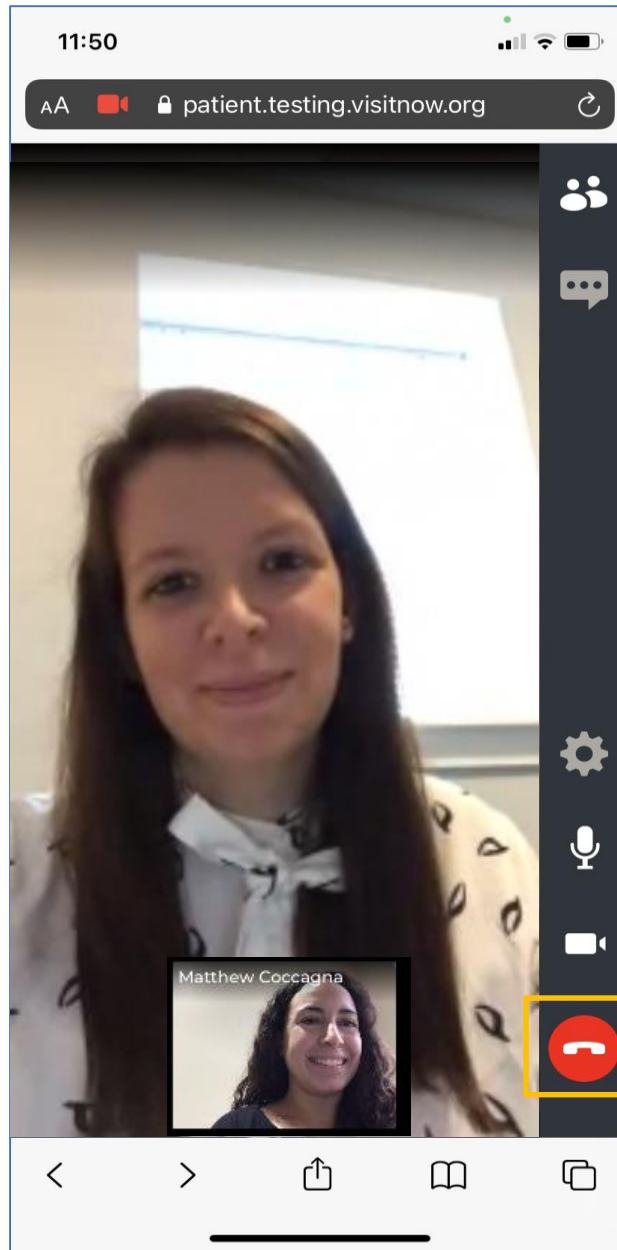
- Please wait, your Provider will start the appointment shortly.



- **Step 9:** You will now be able to see and hear the Provider and be connected for your visit.
 - To leave, press the red hang up phone, and press **END**.



Thank you for using
MyJeffersonHealth.





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Abington Hospital | Abington - Lansdale Hospital | Jefferson Bucks Hospital | Jefferson Cherry Hill Hospital
Jefferson Frankford Hospital | Jefferson Hospital for Neuroscience | Jefferson Methodist Hospital
Jefferson Stratford Hospital | Jefferson Torresdale Hospital | Jefferson Washington Township Hospital
Magee Rehabilitation Hospital | Physicians Care Surgical Hospital | Rothman Orthopaedic Specialty Hospital
Thomas Jefferson University Hospital